

Privacy Policy

PeerReviewerAI

Last Updated: March 17, 2026

1. Introduction

PeerReviewerAI (“we,” “us,” or “our”) operates an AI-powered peer review service for scientific and academic manuscripts. This Privacy Policy explains how we collect, use, store, and protect your personal information when you use our website and services.

By using our website or submitting a manuscript for review, you agree to the practices described in this policy.

2. Information We Collect

2.1 Information You Provide Directly

- **Email address** — used to deliver your completed review report.
- **Payment information** — processed securely through third-party payment providers (including credit and debit card transactions). We do not store your full card details on our servers.
- **Uploaded manuscripts** — documents you submit for review in .docx, .doc, .pdf, .txt, or .pages format, including all text, tables, figures, and metadata contained within them.

2.2 Information Collected Automatically

- **Device and browser information** — such as IP address, browser type, operating system, and screen resolution.
- **Usage data** — pages visited, time spent on the site, click patterns, and referring URLs.
- **Cookies and similar technologies** — used to maintain session state, remember preferences, and analyze site performance. See Section 7 for details.

2.3 Information Derived From Your Manuscript

During the review process, our system automatically detects and processes the following:

- Word count and character count (used for pricing).
- Document language (used to apply the appropriate academic standard, e.g., APA, DIN, AFNOR).
- Document structure and content (used solely to generate your peer review report).

3. How We Use Your Information

We use the information we collect for the following purposes:

- **Service delivery** — to analyze your manuscript, generate your peer review report, and deliver it to your email.
- **Payment processing** — to calculate costs based on word count and process your transaction.
- **Communication** — to send you your review report, transaction confirmations, and respond to support inquiries.
- **Service improvement** — to monitor site performance, fix errors, and improve the accuracy and quality of our AI analysis.
- **Legal compliance** — to fulfill legal obligations, resolve disputes, and enforce our terms.

4. Manuscript Handling and Confidentiality

We understand the sensitivity of unpublished research. We are committed to protecting the confidentiality of your manuscripts.

- Uploaded manuscripts are processed by our AI system solely for the purpose of generating your review.
- We do not publish, share, or distribute your manuscript to any third party.
- We do not use the content of your manuscript to train or fine-tune our AI models unless you provide explicit, separate consent to do so.
- Manuscripts are retained on our servers for a limited period necessary to complete the review and deliver the report. After this period, manuscripts are permanently deleted within **30 days** of report delivery.

5. Sharing of Information

We do not sell your personal information. We may share limited information with the following categories of third parties:

- **Payment processors** — to securely handle your transactions (e.g., credit card networks, payment gateways).
- **Cloud infrastructure providers** — who host our servers and store data on our behalf, subject to strict data processing agreements.
- **Analytics providers** — who help us understand how the site is used, using aggregated or anonymized data where possible.
- **Legal authorities** — if required by law, court order, or governmental regulation, or to protect our rights and safety.

6. Data Retention

- **Account and transaction data** is retained for as long as necessary to provide our services and comply with legal obligations (e.g., tax and accounting requirements), typically up to **3 years**.
- **Uploaded manuscripts** are deleted within **30 days** of report delivery.

- **Review reports** are retained for up to **5 years** from the date of generation for service continuity, quality assurance, and dispute resolution purposes.
- **Automatically collected data** (logs, analytics) is retained for up to **12 months**.

7. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Maintain your session while using the site.
- Remember your language and preferences.
- Analyze traffic and usage patterns.

You can manage cookie preferences through your browser settings. Disabling cookies may affect the functionality of certain features. We do not use cookies for third-party advertising.

8. Data Security

We implement industry-standard technical and organizational measures to protect your data, including:

- Encryption of data in transit (TLS/SSL).
- Encryption of stored manuscripts and personal data at rest.
- Access controls limiting employee access to personal data on a need-to-know basis.
- Regular security assessments and monitoring.

No method of transmission or storage is 100% secure. While we strive to protect your information, we cannot guarantee absolute security.

9. Your Rights

Depending on your jurisdiction, you may have the following rights regarding your personal data:

- **Access** — request a copy of the personal data we hold about you.
- **Correction** — request that we correct inaccurate or incomplete data.
- **Deletion** — request that we delete your personal data, subject to legal retention requirements.
- **Data portability** — request your data in a structured, machine-readable format.
- **Objection** — object to certain types of processing, including processing for direct marketing.
- **Withdrawal of consent** — where processing is based on consent, you may withdraw it at any time.

To exercise any of these rights, please contact us at the address provided in Section 12.

10. International Data Transfers

Your data may be processed in countries other than your own. When we transfer data internationally, we ensure appropriate safeguards are in place, such as standard contractual clauses or equivalent

mechanisms recognized under applicable data protection law.

11. Children's Privacy

Our services are not directed at individuals under the age of 16. We do not knowingly collect personal information from children. If we become aware that we have inadvertently collected data from a child, we will take steps to delete it promptly.

12. Contact Us

If you have any questions about this Privacy Policy, wish to exercise your data rights, or have concerns about how we handle your information, please contact us at:

Email: privacy@peerreviewerai.com

13. Changes to This Policy

We may update this Privacy Policy from time to time. When we make material changes, we will notify you by posting the updated policy on our website with a revised "Last Updated" date. Your continued use of our services after such changes constitutes acceptance of the updated policy.

This Privacy Policy is effective as of March 17, 2026.