

# Terms of Service

PeerReviewerAI

Last Updated: March 17, 2026

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## 1. Acceptance of Terms

These Terms of Service (“Terms”) constitute a legally binding agreement between you (“User,” “you,” or “your”) and PeerReviewerAI (“we,” “us,” or “our”). By accessing or using our website and AI-powered peer review services, you agree to be bound by these Terms.

If you do not agree to these Terms, you must not use our services. We reserve the right to modify these Terms at any time. Continued use of the service after changes are posted constitutes acceptance of the revised Terms.

## 2. Description of Service

PeerReviewerAI provides an automated, AI-powered peer review service for scientific and academic manuscripts. Our service includes:

- Detection of six categories of errors: logical, arithmetic, spelling, punctuation and grammar, table and figure errors, and stylistic issues.
- In-depth scientific assessment covering novelty, relevance, structure, methodology, summary, and expert conclusion.
- Automatic language detection and application of the appropriate academic standard (e.g., APA, IEEE, DIN, AFNOR, UNE, and others).
- Support for manuscripts uploaded in .docx, .doc, .pdf, .txt, and .pages formats, up to 200 MB and 180,000 characters.

## 3. Eligibility

You must be at least 16 years of age to use our services. By using PeerReviewerAI, you represent and warrant that you meet this age requirement and have the legal capacity to enter into a binding agreement.

## 4. User Obligations

When using our services, you agree to:

- Provide accurate information, including a valid email address for report delivery.
- Upload only manuscripts for which you hold the necessary rights or have obtained authorization from the rights holder.

- Refrain from uploading content that is unlawful, defamatory, obscene, or infringes upon the intellectual property rights of any third party.
- Not attempt to reverse-engineer, decompile, disassemble, or otherwise attempt to derive the source code or underlying algorithms of our AI review system.
- Not use automated scripts, bots, or other tools to access or interact with the service in a manner that could disrupt or overload our infrastructure.
- Not resell, redistribute, or commercially exploit the review reports without our prior written consent.

## 5. Intellectual Property

### 5.1 Your Manuscript

You retain full ownership of and all intellectual property rights in the manuscripts you upload. Uploading a manuscript to PeerReviewerAI does not transfer any ownership rights to us. We do not claim any intellectual property rights over your submitted content.

### 5.2 Review Reports

The review reports generated by our AI system are provided to you for your personal and professional use. You may use, share, and reference the reports in connection with your manuscript. However, the underlying AI models, algorithms, review templates, and scoring methodologies remain our exclusive intellectual property.

### 5.3 Our Service

All content, design, software, trademarks, logos, and other materials associated with PeerReviewerAI are our property or the property of our licensors and are protected by applicable intellectual property laws. You may not copy, modify, distribute, or create derivative works based on any part of our service without prior written consent.

## 6. Pricing and Payment

### 6.1 Pricing

The cost of a review is calculated based on the word count of the uploaded manuscript, starting from \$0.01 per word. The exact price is displayed to you before you confirm and pay for the review. We reserve the right to change our pricing at any time; however, any price displayed at the time of your order confirmation will be honored for that transaction.

### 6.2 Payment Processing

All payments are processed securely through **Stripe**, a PCI-DSS compliant third-party payment processor. By making a payment, you also agree to Stripe's Terms of Service and Privacy Policy. We do not store your full credit card number, CVV, or other sensitive payment credentials on our servers. All payment data is transmitted directly to Stripe using industry-standard encryption.

### 6.3 Accepted Payment Methods

We accept major credit and debit cards as supported by Stripe, including Visa, Mastercard, American Express, JCB, and other methods available in your region.

### 6.4 Currency and Taxes

Prices are displayed in US Dollars unless otherwise indicated. You are responsible for any applicable taxes, duties, or fees imposed by your jurisdiction in connection with your purchase.

## 7. Refund Policy

Due to the nature of our digital service, all sales are generally final once the AI review has been generated and delivered to your email. However, we may issue a refund or credit at our discretion in the following circumstances:

- The review report was not delivered due to a technical failure on our end.
- The uploaded file was corrupted or unreadable and no review could be generated, yet payment was charged.
- A duplicate charge occurred.

Refund requests must be submitted within **14 days** of the transaction date by contacting us at the email address provided in Section 16. We do not offer refunds based on dissatisfaction with the content or recommendations contained in the AI-generated review.

## 8. Service Availability and Limitations

We strive to maintain continuous availability of our service but do not guarantee uninterrupted or error-free operation. We may temporarily suspend or restrict access for maintenance, updates, or circumstances beyond our reasonable control.

Our AI review system processes manuscripts automatically. Processing times are typically measured in minutes but may vary depending on document length, server load, and other factors. We do not guarantee a specific turnaround time.

## 9. Disclaimer of Warranties

Our service is provided on an “as is” and “as available” basis. To the fullest extent permitted by applicable law, we disclaim all warranties, express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

Specifically, we do not warrant that:

- The AI-generated review will be free from errors, omissions, or inaccuracies.
- The review constitutes a substitute for human peer review by qualified experts in your field.
- Following the recommendations in the review will result in acceptance by any journal, conference, or academic institution.

- The service will meet your specific requirements or expectations.

The review reports are generated by artificial intelligence and should be used as a supplementary tool alongside traditional peer review processes. We strongly recommend consulting qualified human reviewers before making final publication decisions.

## 10. Limitation of Liability

To the maximum extent permitted by applicable law, PeerReviewerAI and its officers, directors, employees, affiliates, and agents shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, data, reputation, or academic opportunity, arising out of or in connection with your use of our service.

Our total aggregate liability to you for any claims arising under these Terms or in connection with our service shall not exceed the amount you paid to us for the specific transaction giving rise to the claim.

## 11. Indemnification

You agree to indemnify, defend, and hold harmless PeerReviewerAI and its officers, directors, employees, and agents from and against any claims, liabilities, damages, losses, and expenses (including reasonable legal fees) arising out of or related to:

- Your use of the service in violation of these Terms.
- Your upload of content that infringes the intellectual property rights or other rights of a third party.
- Any misuse or misrepresentation of the AI-generated review report.

## 12. Confidentiality

We treat all uploaded manuscripts as confidential. We will not share, publish, or disclose the content of your manuscript to any third party, except as required by law or as described in our Privacy Policy. For detailed information on how we handle your data, please refer to our Privacy Policy.

## 13. Prohibited Uses

You may not use PeerReviewerAI for any of the following purposes:

- Submitting manuscripts containing malicious code, malware, or any content designed to disrupt or damage our systems.
- Uploading content that is fraudulent, deceptive, or intended to misrepresent authorship or academic integrity.
- Attempting to gain unauthorized access to our systems, servers, or other users' data.
- Using the service to facilitate academic dishonesty or plagiarism.
- Any use that violates applicable local, national, or international laws or regulations.

We reserve the right to suspend or terminate your access to the service without notice if we reasonably believe you have engaged in any prohibited use.

## **14. Termination**

We may suspend or terminate your access to the service at any time, with or without cause, and with or without notice. Upon termination, your right to use the service ceases immediately. Sections of these Terms that by their nature should survive termination (including intellectual property, limitation of liability, indemnification, and governing law) shall remain in effect.

## **15. Governing Law and Dispute Resolution**

These Terms shall be governed by and construed in accordance with the laws of the State of California, United States, without regard to its conflict of law provisions.

Any disputes arising out of or in connection with these Terms or the use of our service shall first be attempted to be resolved through good-faith negotiation. If a resolution cannot be reached within 30 days, either party may pursue binding arbitration administered under the rules of the American Arbitration Association (AAA), with the proceedings conducted in English and held in San Francisco, California.

Nothing in this section shall prevent either party from seeking injunctive or other equitable relief in a court of competent jurisdiction to prevent irreparable harm.

## **16. Contact Us**

If you have questions about these Terms, need to request a refund, or wish to report a concern, please contact us at:

**Email:** [support@peerreviewerai.com](mailto:support@peerreviewerai.com)

## **17. Severability**

If any provision of these Terms is found to be invalid, illegal, or unenforceable by a court of competent jurisdiction, the remaining provisions shall continue in full force and effect. The invalid provision shall be modified to the minimum extent necessary to make it valid and enforceable while preserving the original intent.

## **18. Entire Agreement**

These Terms, together with our Privacy Policy, constitute the entire agreement between you and PeerReviewerAI with respect to your use of our service, and supersede all prior or contemporaneous communications, proposals, and agreements, whether oral or written.

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These Terms of Service are effective as of March 17, 2026.